Embassy Suites South Anaheim OC

Hotel Contact

Michael Velazquez

Catering & Event Manager

Embassy Suites by Hilton Anaheim South

11767 Harbor Blvd, Garden Grove, CA 92840 **Hotel**: (714) 539-3300 | **Direct**: (714) 383-6718

AV Contact SAME AS ABOVE

Shipping/Receiving

Incoming Packages

In the event Group will be shipping packages to Hotel, Group must notify Hotel at least one week in advance. All packages sent to hotel should include the name of Group, date of program and number of items. Shipments should arrive no earlier than three (3) days prior to event. Hotel has the right to refuse delivery if packages arrive earlier than 3 days prior to your program. There is a \$6.00 per box storage charge. If you need to send large crates to the Hotel, a \$150 per night storage fee will be charged in addition to the box storage charges. If Hotel storage is unable to accommodate your boxes, then a meeting room will be reserved, and room rental rates would apply based on the size and availability of the room. Hotel accepts no responsibility or liability for the delivery, security or condition, misplacement, loss, damage, missing or stolen items of any of the packages. Hotel may charge Group its prevailing rates for shipping to/from the Hotel.

Label all packages HOLD FOR FUTURECON

There is a form CCAuth form in folder to pay shipping fees.

Outgoing Packages

Package and seal. All packages will be required to have a shipping label and same day scheduled pick up - we will have a designated area in the meeting room where the vendor can leave those items.

Items will be turned away if they don't have these two things completed as we are not a FedEx/UPS pick up location.

Sleeping Room

Congratulations! Your Hilton attendee website for FutureCon Room Block is now live and ready to share.

You can view your website using the following unique link: <u>View your attendee website</u>

Guest room booking

Event attendees can now reserve rooms by using the attendee website link above.

As you have already reserved a room block, all attendees will benefit from your exclusive rate when booking a room.

Parking

Day complimentary / night \$20