HYATT REGENCY PHOENIX

HOTEL CONTACTS

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AV CONTACT

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SHIPPING INSTRUCTIONS

Incoming Packages

- See forms on Sponsorship Resource Center SHIPPING OF PACKAGES / SHIPPING INFO (2 DIFFERENT DOCS)
- Please address all packages as follows:

Hyatt Regency Phoenix

<EVENT> / <EXHIBTOR NAME>

122 N 2nd street

Phoenix, AZ 85004

Label all Packages: HOLD FOR FUTURECON

Package Handling Fees—Inbound (pre-tax)

From 0 – 5 lbs \$5.00/each
From 6 – 20 lbs \$10.00/each
From 21 – 50 lbs \$15.00/each
Over 50 lbs \$50.00/each
Oversized/Odd \$125.00/each

Pallet- Discuss with your planning manager before sending to determine price

Payment is due at the time of package delivery. Vendors can place the package handling charges to
their guest room if they are staying with us, provide a credit card onsite or our finance team can send a
credit card authorization to cover the package handling fees. The credit card authorization does need
to be completed 3 days prior to the event/delivery date.

Finance Officer- Andy Stewart Andy.stewart@hyatt.com

Outgoing Packages

- Regarding your vendors' outbound packages, you will want to instruct them to have a return shipping
 label prepared on their final day, as well as a scheduled pick up with their selected carrier (please do
 communicate with the hotel staff of urgent pick-up times).
- Once they are all packed up, we can assist with taping the boxes. The vendors will have the return label(s) on their package(s) and can leave them there at their booth. Our team will take the items down to our outbound package area and they will be picked up from there.
- For assistance with printing of return labels, UPS is directly across the street from our front desk and FedEx is about 2 blocks from the hotel. I will also be available to assist with printing if you may need!

ROOM BLOCK: No Room Block

www.hvatt.com

Hotel: Hyatt Regency Phoenix

Enter: Your Dates

Go to the Special Rates Tab Go to Special Offer Code

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<u>Downtown Phoenix, AZ Hotels | Hyatt Place Phoenix / Downtown</u>

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